



EU-Service Form for Mark-10 items

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Please send back this form to: DISA Elektro AG, with your equipment.

IMPORTANT:

All fields of this form must be completed to ensure that your Mark-10 products are processed correctly.

Include this form with your Mark-10 products when shipping them to us.

Ensure that the items are packaged securely (preferably in their original packaging) to prevent damage during shipment. This is especially important for gauges and sensors with low capacities. For MGT torque gauges and STJ torque sensors, it is essential to reinsert the original protective tubing around the chuck. Contact us if you are missing this tubing.

Repairs less than CHF 400 will be executed immediately without any further inquiries. For repairs with higher costs you will be contacted with a cost estimate for releasing.

If, at the customer's request, the products are returned without repair a CHF 80.00 evaluation fee will apply.

CONTACT INFORMATION

Contact Name:	_____
Company:	_____
Return Address:	_____ _____ _____
City:	_____
State/Prov:	Zip/Postal Code:
Country:	_____
Tel:	Ext:
Fax:	_____
Email Address:	_____

RETURNED ITEMS

Qty.	Model No. ¹	Serial No. ²

1. Model No.¹

For ex: BG200, STJ12, TSTM

2. Serial No.²

Gauges and test stands: Four- or five-digit number next to the model number
Sensors: on connector, opposite side of model no.

Name of shipping company :

(you can choose the way for shipping)

Your customer number :

(for ex. : DHL, UPS, TnT, FedEx etc.)

Date of arrival at DISA Elektro AG :

ACTION REQUEST

Please be specific
